

14/12/2023

ACMRC | 23-24/22

ACMRC College

From: acmrc1@btu.ac.in

To: rishinepalia@yahoo.com, shailendra purohit

Thu, 14 Dec at 10:15 am

----- Forwarded message -----

From: K S Siddharth <kssiddharth@cet-gov.ac.in>

Date: Wed, Dec 13, 2023 at 5:02 PM

Subject: Login Credentials for Grievance Portal on BTU Website

To: <acmrc1@btu.ac.in>

Dear Sir/Madam,

Kindly find here the login credentials of the grievance portal on BTU Website for your institute Aishwarya College of Management & Research Centre (ACMRC) (BTU10105) as per following details.

Login URL: <https://btu.ac.in/BTU/GSYS/gscuser/login.php>

Username: Dr. 3338

Password: 43502

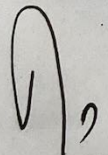
Regards,

K S Siddharth  
Assistant Website Administrator  
Bikaner Technical University  
[btu.ac.in](http://btu.ac.in)

Forward to

Dr Shailendra Purohit  
HOD. U

Chetan Prakash to file

  
13.12.23

----- Forwarded message -----

From: **Abhishek Purohit** <[abhishek@cet-gov.ac.in](mailto:abhishek@cet-gov.ac.in)>

Date: Wed, Dec 13, 2023 at 7:45 PM

Subject: Re: Regarding redressal of grievances received on grievance portal on BTU website

To: K S Siddharth <[kssiddharth@cet-gov.ac.in](mailto:kssiddharth@cet-gov.ac.in)>

Cc: Proctor CET <[proctor@cet-gov.ac.in](mailto:proctor@cet-gov.ac.in)>, <[placements@btu.ac.in](mailto:placements@btu.ac.in)>, dean academic <[dean.academic@btu.ac.in](mailto:dean.academic@btu.ac.in)>, FO@BTU.RAJASTHAN.GOV.IN <[fo@btu.rajasthan.gov.in](mailto:fo@btu.rajasthan.gov.in)>, COE@BTU.RAJASTHAN.GOV.IN <[coe@btu.rajasthan.gov.in](mailto:coe@btu.rajasthan.gov.in)>, <[vim@btu.ac.in](mailto:vim@btu.ac.in)>, <[viet@btu.ac.in](mailto:viet@btu.ac.in)>, <[vcet@btu.ac.in](mailto:vcet@btu.ac.in)>, <[ucet@btu.ac.in](mailto:ucet@btu.ac.in)>, <[sgi@btu.ac.in](mailto:sgi@btu.ac.in)>, <[swia@btu.ac.in](mailto:swia@btu.ac.in)>, <[swiet@btu.ac.in](mailto:swiet@btu.ac.in)>, <[sgiec@btu.ac.in](mailto:sgiec@btu.ac.in)>, <[slbs@btu.ac.in](mailto:slbs@btu.ac.in)>, <[savigc@btu.ac.in](mailto:savigc@btu.ac.in)>, <[sit@btu.ac.in](mailto:sit@btu.ac.in)>, <[siet@btu.ac.in](mailto:siet@btu.ac.in)>, <[sec@btu.ac.in](mailto:sec@btu.ac.in)>, <[saero@btu.ac.in](mailto:saero@btu.ac.in)>, <[rec@btu.ac.in](mailto:rec@btu.ac.in)>, <[pits@btu.ac.in](mailto:pits@btu.ac.in)>, <[nietc@btu.ac.in](mailto:nietc@btu.ac.in)>, <[mitrc@btu.ac.in](mailto:mitrc@btu.ac.in)>, <[miet@btu.ac.in](mailto:miet@btu.ac.in)>, <[mec@btu.ac.in](mailto:mec@btu.ac.in)>, <[mit@btu.ac.in](mailto:mit@btu.ac.in)>, <[lips@btu.ac.in](mailto:lips@btu.ac.in)>, <[mits@btu.ac.in](mailto:mits@btu.ac.in)>, <[liet@btu.ac.in](mailto:liet@btu.ac.in)>, <[kgi@btu.ac.in](mailto:kgi@btu.ac.in)>, <[jiet@btu.ac.in](mailto:jiet@btu.ac.in)>, <[jietce@btu.ac.in](mailto:jietce@btu.ac.in)>, <[bjsrc@btu.ac.in](mailto:bjsrc@btu.ac.in)>, <[jiet@btu.ac.in](mailto:jiet@btu.ac.in)>, <[geca@btu.ac.in](mailto:geca@btu.ac.in)>, <[gmec@btu.ac.in](mailto:gmec@btu.ac.in)>, <[gecbik@btu.ac.in](mailto:gecbik@btu.ac.in)>, <[gecbar@btu.ac.in](mailto:gecbar@btu.ac.in)>, <[gdmct@btu.ac.in](mailto:gdmct@btu.ac.in)>, <[clgie@btu.ac.in](mailto:clgie@btu.ac.in)>, cit C <[cit@btu.ac.in](mailto:cit@btu.ac.in)>, <[blmitm@btu.ac.in](mailto:blmitm@btu.ac.in)>, <[biel@btu.ac.in](mailto:biel@btu.ac.in)>, <[bkbiel@btu.ac.in](mailto:bkbiel@btu.ac.in)>, <[acerc@btu.ac.in](mailto:acerc@btu.ac.in)>, <[acm1@btu.ac.in](mailto:acm1@btu.ac.in)>, <[acmrc1@btu.ac.in](mailto:acmrc1@btu.ac.in)>, Abhishek Purohit <[erabhishek.purohit@gmail.com](mailto:erabhishek.purohit@gmail.com)>, VC@BTU.RAJASTHAN.GOV.IN <[vc@btu.rajasthan.gov.in](mailto:vc@btu.rajasthan.gov.in)>, REG@BTU.RAJASTHAN.GOV.IN <[reg@btu.rajasthan.gov.in](mailto:reg@btu.rajasthan.gov.in)>

Respected Sir/Madam,

Strictly compliance should be done to resolve the pending grievances of stake holders of Bikaner Technical University as Honorable Vice Chancellor will take meeting regarding same and action will also be taken against those institute/officers who are not resolving the grievances pending on the BTU portal.

In case of any technical or other issues, you can contact to Er. Kartar Sing Web Master and Nodal Officer grievance portal, BTU.

Regards,

Web Administrator  
Bikaner Technical University

On Wed, 13 Dec 2023, 17:46 K S Siddharth, <[kssiddharth@cet-gov.ac.in](mailto:kssiddharth@cet-gov.ac.in)> wrote:  
Dear Sir/Madam,

Your department/Institute is already registered on the Grievance portal on the BTU website to redress the grievances addressed to your department/institute. Login credentials have been provided earlier for the same. The same credentials are again sent to you just before this email individually in a separate email.

Currently, many grievances addressed to various departments/institutes are pending and unresolved. As per the instructions of the higher authorities, kindly resolve all these grievances immediately on an urgent basis. In the future, kindly log in to your account on the grievance portal at regular intervals to redress the grievances on time so that the grievances don't accumulate in bulk. Kindly inform in reply once after resolving all the pendencies there.

Thanks & Regards,

K S Siddharth  
Assistant Website Administrator  
Bikaner Technical University  
[www.btu.ac.in](http://www.btu.ac.in)

CC:

1. Hon'ble Vice Chancellor
2. The Registrar
3. Mr. Amit Mathur, Dean Academic
4. Mr. Abhishek Purohit, Website Administrator

*Very Urgent*

*[Signature]*  
13.12.23

*Forward to  
Dr Shalendra Purohit  
HOD*